

The RAC Dealer Network takes pride in ensuring all vehicles are sold in the best condition, however as a vehicle gets older, the risk of part failure increases. To give you extra peace of mind, we provide an RAC Warranty with every eligible vehicle.

What is RAC Warranty?

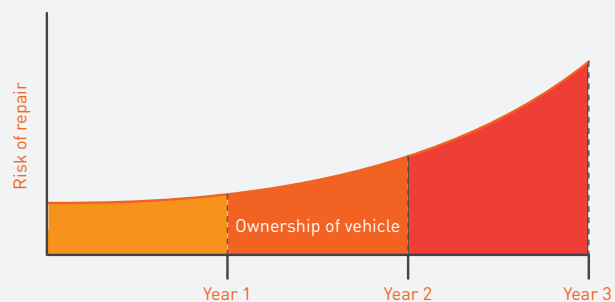
When buying a used car, van or motorbike you can often be left without the same reassurance that comes with buying a new vehicle with a manufacturer's warranty.

The RAC Warranty offers the guarantee that should something go wrong with your vehicle, you can receive hassle-free repairs at no additional cost.

Pick a term that's right for you

The graph below shows how the risk of repair increases during the vehicles lifetime.

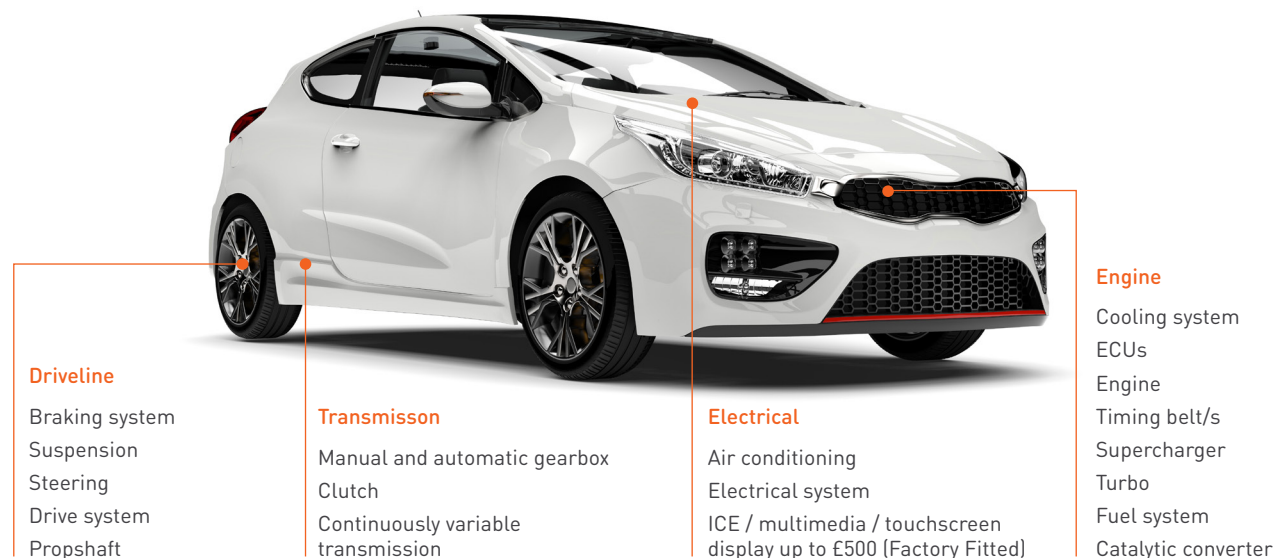
We understand that not everyone's needs are the same, that's why we offer a variety of warranty term durations up to 36 months. Ask your dealer for more information about increasing your warranty term.



What's included?

We'll make it clear what is and isn't included in your warranty and if a problem occurs, our streamlined claims procedure is geared towards getting your vehicle back on the road as soon as possible.

All mechanical and electrical parts are included for failure to perform their normal function. Use the graphic below for a summary of what parts & features are included in an RAC Platinum Plus Warranty.



Platinum Plus also includes:

- › a limit of £50 (including VAT), or one hours labour (whichever is lower), for diagnostics in the event of a valid repair request
- › failure due to carbon build up/carbonisation
- › wear and tear coverage for components that have reached the end of their normal working lives provided the vehicle is less than 8 yrs and/or 80,000 miles at point of claim

A summary of exclusions

Warranty does not include items claimable under the manufacturer's warranty. Total aggregate claims value cannot exceed the purchase price of the vehicle. Other exclusions and limitations apply, which are provided in the full terms and conditions document (available upon request) and included on the schedule document.

Why RAC Warranty?

An RAC Warranty comes with the following additional benefits:



12 months free RAC Breakdown Cover*



No excess to pay



Aggregate claim limit up to the original purchase price of the vehicle (individual claims limits apply)



Maintenance while the vehicle is being used in Europe for up to 60 days in any 12 month period

Don't take the risk

An RAC Warranty will support each of these listed parts:

Average repair costs**

	Alternator	£479
	Gearbox (Manual/Auto)	£1,723
	Starter Motor	£450
	Diesel Engine	£3,903

*RAC Breakdown Cover is a regulated product and Terms & Conditions apply. The product is provided by RAC Motoring Services (Registered No 01424399) and/or RAC Insurance Ltd (Registered No 2355834). Registered in England; Registered Offices: RAC House, Brockhurst Crescent, Walsall WS5 4AW. RAC Motoring Services is authorised and regulated by the Financial Conduct Authority in respect of insurance mediation activities. RAC Insurance Ltd is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority

**Information provided represents the average aggregated cost of claim spend for the period January 2019 - June 2021 for these items using a range of repairers. These are not necessarily the costs that would be provided by the vehicle manufacturer and costs may vary by model.

Claims procedure

If you wish to claim against your RAC Warranty, please visit the dealership you purchased your car from. If you're unable to return to the original dealership, you can book your repair at an RAC Approved Garage by visiting rac.co.uk/warrantyclaim, or at any VAT registered garage.

Please take your RAC Warranty documents given to you at time of purchase to the chosen repairer, they will check your details and advise you further.



If you need any further assistance relating to a claim, please contact RAC Warranty on:

Tel: 0330 100 3728

Monday – Friday, 9:00am - 5:00pm

RAC Warranty

RAC Warranty is a non-regulated product, provided by an Assurant company: The Warranty Group Services (Isle of Man) Limited (TWGSIOM), Company No. 94279C, whose registered address is Third Floor, St George's Court, Upper Church Street, Douglas, Isle of Man, IM1 1EE

Administrator contact details: RAC Warranty, TWG Services Ltd, The Aspen Building, Floor 2, Vantage Point Business Village, Mitcheldean, Gloucestershire GL17 0AF. Customer Services Telephone: 0330 100 3728 (Monday - Friday, 9:00am - 5:00pm).

Administrator: TWG Services Limited, registered in England & Wales, company number 1883565, registered office Twenty Kingston Road, Staines upon Thames, Surrey TW18 4LG.

Breakdown cover is provided by RAC Motoring Services, Registered No. 1424399 whose registered address is RAC House, Brockhurst Crescent, Bescot. WS5 4QZ.

RAC Warranty

Your guide to RAC Platinum Plus Warranty

